



## Portfolio Clinics

Today's clinics see themselves as modern service companies. As in most companies, they are also subject to intense pressure from competition and to keep costs down. Even before the introduction of lump-sum reimbursement, economical provision of services while maintaining high-quality standards occupied a central place in every clinical management strategy.

Consistent process optimisation and proper cost allocation are thereby critical factors for success. Among others, they are the key to improved quality and economic viability as well as greater patient and employee satisfaction. As suitable instruments of quality management and performance management, they significantly contribute to the business success of clinics.

The extensive experience of SWAN – Scientific Workflow Analysis GmbH shows that cost intensive subprocesses quite often co-exist in clinics alongside the internally stipulated clinical therapies and guidelines. It is our expertise to identify these cost drivers and make them accessible to management.

**Economical service provision**

**Success factor:  
process optimisation**

**Cost driver:  
hidden processes**



Using a unique scientific methodology which includes new services from the fields of Quality + Performance Management, OR Management and Medical Controlling, we are able to offer you:

- Disclosure of hidden process deficits
- Identification of process-related weak points
- Process cost analysis and cost allocation
- (intraoperative/perioperative)
- Drafting and implementation of process improvements
- Development and optimisation of patient pathways
- (clinical therapies / clinical pathways)
- Optimisation of OR utilisation
- Adaptation and implementation of medical guidelines
- Modelling and optimisation of surgical workflows

In contrast to known procedures of rigid process standardisation, we optimise your processes more effectively because we can represent the variability that is needed in the medical field. We are able to comprehend your clinical processes as they really are, and, if required, we can even record them to the second.

**You profit from:**

- Improvement of economic viability
- Increasing quality of service provided
- Reduction of per-case costs
- Optimisation of resources utilised
- Avoidance of detours and dead ends in processes
- Shortening of waiting times and idle times
- Reduction of resources used for documentation
- Increase of patient and employee satisfaction

**Service portfolio:**

Process optimisation  
Clinical pathways  
Clinical practice guideline  
Process costs analysis  
OR utilisation

**Process analysis accurate to the second**



SWAN - Scientific Workflow  
Analysis GmbH

Prager Straße 60  
04317 Leipzig  
Germany

Phone: +49-(0)341 355 26 148  
Fax: +49-(0)341 355 26 149  
info@scientific-analysis.com

www.scientific-analysis.com

